

YAMAHA WARRANTY POLICY

YAMAHA MOTOR PHILIPPINES, INC. (YMPH) warrants the original purchaser of the unit, that motorcycle is free from any defect in material and workmanship under normal use and maintenance conditions. If a problem occurs within the warranty period, and it is proven, upon inspection of the product, that the damage is attributable to YMPH, YMPH will replace the defective part/s and/or compensate labor cost incurred in making repairs and/or adjustments. YMPH reserves the right to make the final decision on validity of warranty claims; to determine whether any alleged defect and/or service is covered by this warranty; to determine whether a defective part is to be replaced or repaired and to determine whether the owner has complied with the terms and conditions of the warranty.

WARRANTY PERIOD

Warranty covers a period of one (1) year from date of purchase or 12,000 km, whichever comes first.

WARRANTY TRANSFER

If certain models being resold are still within the warranty period, the remaining warranty may be transferred from the original purchaser to the subsequent purchaser.

WARRANTY REGISTRATION

The dealer must register the customer's unit for warranty purposes simultaneously with the sale of the product. A completely filled-up Warranty Registration Card (WRC) must be submitted to YMPH within 30 days upon purchase. When no owner WRC is presented to dealer to support the claim, warranty shall be considered null and void.

OWNER'S DUTIES AND RESPONSIBILITIES

The following obligations must be fulfilled by the owner to maintain the validity of the Yamaha warranty:

1. Owner must bring the motorcycle to an authorized Yamaha motorcycle dealer for inspection, maintenance service and adjustments according to Periodic Maintenance Chart contained in the owner's manual. The inspection, maintenance, service and adjustments are to be performed at owner's expense, except if the "free service coupon" provided in this Guidebook is used.
2. The customer must quickly inform an authorized YMPH motorcycle dealer of any problem and have them inspect the motorcycle within seven (7) days upon occurrence of any problem.
3. Owner must present a copy of the Warranty Registration Card and Service Record to an authorized YMPH motorcycle dealer at the time warranty repairs are to be performed on the motorcycle.

EXCLUSION FROM WARRANTY

Warranty claim shall be null and void if defects are due to the following:

1. Racing activities.
2. Repair or modification done by employees of any firm or organization not authorized by YMPH.
3. Natural calamity, turn-over, overloading, accidents and modifications.
4. Improper break-in procedures as opposed to what is recommended in the owner's manual.
5. Use of replacement parts other than Yamaha genuine parts.
6. Use of inferior quality or low quality of oil and/or fuel.
7. Negligence in providing standard periodic check-up.
8. Incorrect manner of servicing on the part of the unauthorized service shop/s.
9. Incorrect manner of storage or handling while in transit.

NOTE:

Lubricants and consumable parts deteriorate due to normal wear and tear, hence, they are not covered by warranty unless they are needed as part of the repair.

Consumable Parts

Sparkplugs, fuel filters, oil filter elements, air cleaner element, drive chain, brake pad, brake shoe, clutch plate, friction plate, light bulbs, fuse, cables, sprocket, tires, tubes, battery, oil seal, rubber dampers, o-ring and gasket.

Lubricants

Engine oil, transmission oil, grease, battery electrolyte, radiator coolant, brake fluid, clutch fluid, fork oil.

YAMAHA MOTOR PHILIPPINES, INC. LIABILITY

The liability of YAMAHA MOTOR PHILIPPINES, INC. under the warranty term is restricted exclusively to the remedying of defects in genuine materials or workmanship done by an authorized YMPH motorcycle dealer. YMPH shall not be liable for any expenses incurred for loss of use of the motorcycle, transportation, lodging, communication, meals, personal injury or property damage, whether direct or incidental, substantial or consummate arising in with the use of / or inability to use of the motorcycle for any purpose.

FREE SERVICE COUPON

1. Free service coupons are for the 1st and 2nd check up only. Free service coupons can be used within 1 year upon purchase or 11,500 km, whichever comes first.
2. Schedule for periodic check up must be strictly followed, free service coupon with corresponding kilometer run nearest to the actual registered mileage of the speedometer will be used.
3. If speedometer reading is not functioning, date of purchase will be the basis for the validity of Free Service coupon.
4. Services rendered will only be free until the full consumption of the last service coupon.